

# **Westbury Group Practice Patient Forum**

## **Thursday 12<sup>th</sup> June, 2008-06-16**

### **Apologies**

Mrs Cooper. Mr Hughes. Kerry Eatwell. Vivien Moore. Mike Kimmins (treasurer)

### **Attendance**

Mr Bill Fanning (Chairman)  
Mr Ken Reis (Vice Chairman)  
Mrs Sheila Kimmins (Secretary)

Dr Beale  
Debbie Riddiford  
Michelle Coleman  
Sister Liz Pickett  
Gina Bryant Deputy Practice Manager

M Ellery. Mrs M Daly. Rosemary Henderson. Harry Horton. Peter Biggs.  
Barbara Charman. Mr John Daly. Michael Pearce. V.G.Billings. Pauline Byerley.  
M Bartlett. A Pinnington. Paul Clasing. Barbara Gerrish. Yvonne Skelton.  
Barbara Burrow. Jenny Clements. Mike Hawkins.

### **Minutes of the Last Meeting**

It was agreed that these were a true and accurate account.

### **Matters Arising**

Debbie Riddiford reported that Dan has been working on the website, and it should be launched on Monday (16<sup>th</sup> June) with a new format and new design.

Michelle Coleman brought to the Forum the final design for the Surgery Times leaflet. The members approved the leaflet however an amendment to the Clinic times was agreed.

The Test Results times have been changed and are shown on the back of the leaflet.

### **Treasurers Report.**

The Treasurers report, which had been circulated to the members was discussed and agreed. At this moment in time the Forum has £456.65 in its account.

## **Chairman's Report.**

Bill Fanning informed the meeting that he had attended the PCT meeting in May and later joined the Chairman's Debrief discussion group which is held on a three monthly basis. These meetings are attended to keep the Forum informed as to the developments in the health provisions within Wiltshire, and especially Westbury and district.

The Chairman also reminded the meeting that this week is "Carers Week" and it was requested that at the next meeting the Surgery will talk about how they assist Carers.

**Action Debbie Riddiford**

## **Surgery Development**

Gina Bryant showed to the members a copy of the booklet produced by The Health Centre in Bradford on Avon. This colour booklet has all the information as to the services provided at the centre and includes photographs of the practice Doctors. The Booklet is produced by Doctors Direct and is funded by the advertising within the book. It is expected that the life of this information would be two years. Gina asked for volunteers to help with the production of a similar booklet for the Westbury Group Practice. Two members came forward.

**Action Gina Bryant**

Sister Pickett said that Dr Simpson would be on maternity leave; however Drs Curtis and Higgins would share her work.

The need for Blood Tests has been rising and therefore appointments would be for duration of five minutes, instead of the usual ten minutes to enable more patients to be fitted in.

Two extra nurses have been employed to work in the Life Style Clinic which includes Family Planning. Pre Diabetes Clinics are planned. These are for patients who not only have diabetes within their family but fall into the "at risk" category with high cholesterol, blood pressure and weight.

The INR Clinic is also to have extra slots. A questioner from the floor asked why, when INR tests have to be carried out every twelve weeks, there is no facility to book an appointment twelve weeks in advance.

Michelle Coleman said that she would look into this matter and report at the next meeting.

**Action Michelle Coleman**

Dr Beale had to report that the purchase of the garage site next door had fallen through. This was very disappointing, because of all the work that had been put into the project, however, because of the time consuming environmental and architectural issues that arose, the Vendors lost patience and accepted another offer.

Although there had been rumours that there would now not be a Primary Care Centre in Westbury, these rumours were untrue, and in fact the Surgery was already engaged in assessing the suitability of three alternative sites as well as the Hospital site.

The Surgery is receiving the full support of the PCT and is very optimistic that the loss of the site will not set back the plans for a new facility for Westbury.

A questioner asked who owned the Westbury Hospital. Would it be possible that the PCT give the building to the Surgery? Should the Hospital site be sold what would happen to the money made?

Jo Howse, from the PCT informed the meeting that the PCT was constrained by the Department of Health and so, although the PCT own the Hospital and land, they would not be able to gift the site to the Surgery. Any monies raised from the sale would have to be invested within Wiltshire.

Jenny Clements from the Westbury League of Friends asked for assurance that there would be a Primary Care development within Westbury.

The Meeting was assured that all the NHS developments in Wiltshire were included in the PCT's five year plan and funding is available for this project as well as those in Trowbridge and Devizes..

### **Did You Know**

Harry Horton informed the meeting that Dr Gumbly was an excellent violinist, who Mr Horton had heard at a recent concert. He had enjoyed the performance.

### **Any Other Business**

A questioner from the floor asked what was the purpose of the Patients' Forum, and in which direction was it going?

Dr Beale and Debbie Riddiford replied that over the years since the Forum was formed it had contributed to a number of changes made, and provided a good sounding board for projects. During the planning of the new facility it was anticipated that the Forum's input would again be of assistance. As the Westbury Group Practice is a small and friendly practice the Partners do not wish to lose this ambience in the new premises.

It was asked if the architect would to come a Forum meeting, to talk about the concepts being considered for the new building. Debbie Riddiford said that she would ask him if he would be available to come to the next meeting.

**Action Debbie Riddiford.**

**The Next Meeting will be held on  
14<sup>th</sup> August 2008  
7pm**