

EASTLEIGH PATIENTS FORUM

- **Thursday 2nd August 2007**

1. Apologies

Mr Pinnington, Mr Archard, Michelle Coleman, Peter Biggs .

2. Attendees

Y Skelton. M. Bartlett. I Busby. V Billings. C. Nightall B Gerrish, J Byan, C Carr, M Ellery, P Byerley, H Horton, R Henderson, J Daley, M Daly, B Charman, M Ridgers

Forum

Chairman	Bill Fanning
Vice Chairman	Ken Reis
Secretary	Sheila Kimmins
Treasurer	Mike Kimmins (apologies)

Surgery

Dr Debbie Beale
Debbie Riddiford Practice Manager
Sister Liz Pickett

3. Minutes of the last Meeting

The minutes of the meeting held on the 14th June 2007 were amended to show that Mr Archard, Mrs Ellery and Mr Horton had tendered their apologies. Following these alterations the minutes were accepted as a true record.

Mrs Ridgers asked that she receive a copy of the minutes of the Steering Group, as referred to in the minutes of the Patients Forum but eventually settled on viewing them on the surgery's website.

Action Debbie Riddiford to ensure minutes were loaded on website.

Closure of the Minor Injuries Unit.

The chairman referred to the article in the White Horse News on the subject of the closure of the Unit, and asked how many of the members had completed the form and sent it off. Several had.

Dr Beale informed the Forum that the PCT had decided that as of the 1st October the minor injury units at Warminster and Westbury would be closed. Trowbridge will then be the nearest unit. Advice will have to be sought from NHS Direct if a patient is unsure whether a 999 call should be made.

The service at Trowbridge will be run by Nurse Practitioners, though should an injury occur outside of normal hours then the Out of Hours service should be called and they will advise.

The Chairman welcomed guests from Edington and informed the Forum that Glanna Carr was writing an article about our Patient Forum, for the September issue of the Edington Parish Magazine.

4. Feed Back From the West Wiltshire Show

The Chairman thanked all those who came and helped on the three days of the show. Although none of the visitors to the Westbury tent volunteered to join the Forum, a fair degree of interest was shown.

Whilst the Chairman was preparing for the show he noticed that the Constitution for the Forum referred to Eastleigh Surgery (which is now known as the Westbury Group Practice). As the Hospital League of Friends has changed their name to the Westbury League of Friends, it was proposed by Dr Beale and the Chairman that the Forum is now know as the Westbury Group Practice Patents' Forum. A copy of the proposed new constitution was circulated.

At the show some 25 questions were asked by those visiting the stand. They have been passed to Dr Beale. Information re transport to the hospital site was frequently sought. Michael Pearce has offered to run the Travel Subgroup for the Steering Committee.

5. Surgery Developments

Debbie Riddiford summarised the results of the National GP Survey. . The surgery had done well overall, and will endeavour to maintain or improve all aspects of the services which will be monitored on a regular basis. A copy of the results was circulated to those present.

6. Flu Vaccinations and Pneumonia Clinic

Sister Liz Pickett said that a Pneumonia Clinic will be held on the 21st August by appointment for the over 60's and target groups.

The Flu Vaccinations will be held in

Bratton on the morning of Thursday 11th October

Dilton Marsh on the afternoon of Thursday 11th October

Westbury on Friday 12th October between 2pm and 6.30pm and

Friday 19th October between 2pm and 6.30 pm

These dates will have to be confirmed.

All those who will assist with the teas please contact Pauline Byerley on 858367

7. Up Date from the Steering Group

The Chairman informed the Forum that following the Steering Group meeting last Monday it was his view that good progress was being made. Although all the services on the Practice's wish list for the new Primary Care Centre may not be available immediately, work would continue with a view to achieving all the aims.

The proposal that Eastleigh Surgery will move to a new building in the Paddock may not be possible due to problems with Planning Permission.

The Surgery will be joined on the site by other health organisations and Social Services, also others have voiced an interest in using the site, such as the Order of St John and Abbeyfields.

8. Presentation by the Vice Chairman - "What I expect from my Surgery"

Mr Reis explained that at first he thought this would be an easy topic to address, but then found it was not. After some thought, he felt that, like most Patients, what was needed was a One Stop Shop! He expected to see his registered Doctor whenever he wanted, and to have all necessary tests carried out appropriately. In most cases these needs have been met, yet as a working person he found the opening hours a challenge. The Surgery is closed on a Wednesday afternoon and on a Saturday morning, which can add to the difficulties for a working person to access. However, as a healthy person his demands upon the surgery were few.

One point the Chairman wanted pick up was that of sub groups attached to the Steering Group. He said that he felt that the Patients' Forum should lead the way in the patients' consultation process.

Action Michelle to explain "Wednesday afternoons" and opening hours at the next meeting.

9. Vision for 2009 – Dr Beale

Dr Beale explained that although residents of Westbury area regretted the loss of the Stroke Unit at the hospital, the needs that are most requested were those such as Dentistry, Chiropody and those who were undergoing specific treatments that required them to attend the RUH on a regular basis which could perhaps be provided locally.

Dr Beale said that it would be these types of services that the Surgery would be looking to provide and to be able to help the chronically ill, the children and the elderly. All these needs have to fit in with the "Pathways to Change" outline.

The main concern is that it appears that the PCT does not want to put NHS money into the Westbury area which obviously does not make the Surgery's task any easier.

A question from the floor regarding transport to the hospital – it was explained that this aspect is being looked at along with that of vehicle access.

A further question regarding Mental Health Services policy- it was explained that this was out of the Surgery's hands. However, it is known that there will be changes resulting with the loss of some of the Community Psychiatric Nurses.

The Holiday Travel Clinic is being held every alternate Saturday by appointment.

Action . Surgery - needs to be advertised in the local papers and Parish magazines.

Sister Liz Pickett requested a donation of £50.00 to allow two members of the nursing staff to be come members of the Association of Nurse Prescribers following their recent training. **Approved.**

Action - If any members wish to join any of the Specialist Groups please let Michelle know.

10. Treasurers Report

As there has been no expenditure since the last meeting there was no formal Treasurers Report, however a copy of the last statement of accounts was attached to the June meeting minutes.

11. Any Other Business

Mr Horton read to the meeting an interesting "Did you Know" relating to the centenary of the Scouting movement.

The Chairman told the meeting that the previous Chairman Jim Rankin was very well and sent his best wishes.

12. Date of the Next Meeting

Thursday 4th October 2007, at Eastleigh Surgery.